

## Virtual Services Available through PA CareerLink® Lancaster County as of 5/1/2020

- **Job Seeker and Employer Help Line:** The call center provides callers with information about companies who are hiring and positions that are open, M-F, 8:30-5.
  - **Call:** 1-844-744-8451
  - **Employers can also reach out directly to our Business Service Team**, M-F, 8:30-5: Department Number: 717-584-4932
- **Resume Critique:**
  - If looking to have a resume reviewed, please, submit to the [resumecritique@jobs4lanaster.com](mailto:resumecritique@jobs4lanaster.com)
- **Metrix Online Learning:** Metrix Learning is an online learning management system that helps jobseekers upgrade their skills and gain certifications to secure employment.
  - SkillUp (public Access): <http://lanaster.skillupamerica.org/>
  - Assigned license through a Career Navigator: <http://pacareerlinkoflc.metrixlearning.com/>
- **Workshops via PA CareerLink® YouTube channel (updated daily):** Please visit and subscribe: <https://www.youtube.com/channel/Uckw-7HTxXXg3RUyQvEdmtVQ>
  - **Intro to PA CareerLink® Services:** [https://www.youtube.com/watch?v=M4wATHf\\_GaE](https://www.youtube.com/watch?v=M4wATHf_GaE)
  - **Personalized Services Overview:** <https://www.youtube.com/watch?v=WUnB2oqaL9Q&t=724s>
  - **Landing a Job with a Criminal Background:** <https://youtu.be/row4TXWUhb8>
  - **Ace the Interview:** <https://youtu.be/xwEbtW-uNFU>
  - **Resume Workshop:** [https://youtu.be/Us50\\_1r1BEc](https://youtu.be/Us50_1r1BEc)
  - **Applications, Cover Letters, and Thank You Notes:** <https://www.youtube.com/watch?v=IGGNOfkIVR4>
  - **Computer Basics: Navigating the PA CareerLink website:** <https://youtu.be/S3sp2VLnWZg>
  - **Job Fair Bootcamp:** <https://www.youtube.com/watch?v=h4eUDj6J0x8>
  - **Finding Employment as We Mature (over 50):** <https://youtu.be/YPIMznRziBQ>
  - **Jumpstart Your Job Search:** <https://www.youtube.com/watch?v=9ajx5wgNsp8>
  - **Young Adult Career Readiness:** <https://www.youtube.com/watch?v=CRbxYJNKldc>
  - **Spanish Workshops:**
    - **Computer Basics: Spanish- Navigating PACareerLink.pa.gov website- Aprender a navegar la pagina web de PA CareerLink!:** <https://youtu.be/9acUTVWbQYQ>
    - **Personalized Service Overview- Servicios Personalizados - PA CareerLink®:** <https://youtu.be/Mu16gbd8s9A>
- **Interactive Workshops:** Registration & access link available via [pacareerlink.pa.gov](http://pacareerlink.pa.gov), click on “view local events”
  - Mondays 1:30 PM: **Jumpstart Your Job Search Workshop** (starting 5/4)
  - Tuesdays 9:30 AM: **Resume Workshop** (starting 5/5)
  - Wednesdays 1:30 PM: **Ace the Interview Workshop**
  - Thursdays 9:30 AM: **Rotation of Other Workshops**
- **Access to individual Career Navigation, individual Job Development, and a full array of Personalized Services** including the Career Connections program via Google Classroom, networking opportunities, the Ready2Work Micro-credential Process, and potential access to funding for occupational skills training:
  - Please, email [workforcetriage@jobs4lanaster.com](mailto:workforcetriage@jobs4lanaster.com) and you will receive a response from a workforce professional within 1-2 business days with next steps